

Achieve Visa Rewards through uChoose

FAQ's

How are points earned?

If you have a Visa Rewards card you earn 1 point for every \$1 for each purchase transaction. You can earn even more points when you shop at participating retailers. Choose to shop in-store at national or local retailers or online through www.uchooserewards.com.

Cash Advances and Balance transfers do not qualify to earn points.

How do I know how many points I have?

Your available points will appear on your monthly Visa statement. You may also view your points online. Refer to our [How to Access Your uChoose Rewards Account](#).

When are my points available to use?

It can take up to 40 days for your points to be credited to your account.

What can I get with my points?

Log onto your uChoose Rewards Account and redeem your points for any number of amazing items, services, and gift cards. Or, simply redeem cash back as a credit to your account.

Cash back redemptions require a minimum of 2,500 points to redeem, and can be redeemed for any amount beyond that. 100 points = \$1.00 cash back.

Redemption of merchandise requires a minimum of 1000 points.

How long do I have to redeem my points?

Points will expire 3 years from the end of the month in which they were earned.

How can I keep track of my points that will expire?

Access your uChoose Rewards account online to view a list a 6 month history of Points Details, which will show the total points earned for each month listed.

When you sign online at <https://www.uchooserewards.com> an alert will appear 90 days before your points are due to expire, indicating "You have ### points expiring within 90 days". That message will remain on your account until you have redeemed those points or until they have expired.

How do I get my points back after they have expired?

Expired points cannot be retrieved. Log on often to verify point balances, redeem points for merchandise, gift cards, travel and event tickets and activities. There is something for everyone!

Do you have a catalogue?

There are literally millions of items to choose from, and product offerings can change at any time. With the online management tool you can search by category, product or brand.

I don't have a computer. How do I redeem my points?

Our Meriden and New Britain branches have PCs in the lobby for your convenience. An employee will be happy to help you enroll!

What is the 800 number for uChoose?

uChoose does not have an 800 number to contact however representatives are available through the instant chat feature.

How do I initiate an Instant Chat?

Log onto your uChoose account and scroll to the bottom to click Chat Now.