Troubleshooting : eStatement

Account Marked as Closed

If your account is not closed, contact the credit union during business hours and a representative should be able to clear this error message immediately.

Error

Account: ######

This account has been marked as closed.

https://www.achievefcu.com/estatements/bitstatements.aspx

Error 500 Internal Server Error

If you see this error, the server may be down for routine maintenance. The site will generally be up again within ½ hour. If the problem persists beyond ½ hour contact the credit union.

OVERVIEW

500 Internal Server Error is a generic error message, given when no more specific message is suitable. There are a number of causes for a 500 Internal Server Error to display in a web browser. Below is a sample error message.

500 Internal Server Error

http://gs-example.com/   Google

Internal Server Error

The server encountered an internal error or misconfiguration and was unable to complete your request.

Please contact the server administrator, webmaster@gs-example.com and inform them of the time the error occurred, and anything you might have done that may have caused the error.

More information about this error may be available in the server error log.

Apache/2.0.54 Server at gs-example.com Port 80