# Call24

## **Telephone Banking**

Local 860-828-2790 Out of Area 1-888-242-2600

#### Welcome! From Main Menu:

- > For Call24 Press 1
- > For Language Selection Press 2
- > Enter your Membership Number followed by #
- > Enter your PIN followed by #

#### Follow the menu below for account information:

#### **Checking Press 1**

- 1. Balance and Amount Available
- 2. Transfers
- 3. Dividends
- 4. Last 5 Deposits
- 5. Withdraw by Check
- 6. Last 5 Withdrawals
- 7. Inquire on Specific Check
- 8. Last 5 Checks Cleared

#### Savings Press 2

- 1. Balance and Amount Available
- 2. Transfers
- 3. Dividends
- 4. Last 5 Deposits
- 5. Withdraw by Check
- 6. Last 5 Withdrawals

#### Certificates/IRAs Press 3

- 1. Balance
- 2. Dividend Rate and Maturity Date
- 3. Dividends
- 4. Last 5 Deposits

#### Loans Press 4

- 1. Balance and Amount Available
- 2. Payments
- 3. Finance Charges
- 4. Last 5 Transactions
- 5. Advances
- 6. Payment Information
- 7. Payoff Amount

#### Credit Cards Press 5

- 1 Balance and Amount Available
  - 2. Make a payment
  - 3. Advances
  - 4. Payment Information

#### **Transfers Press 6**

- 1. Transfer from Share to Share
- 2. Transfer from Share to Loan
- 3. Transfer from Loan to Share

#### Cross-Account Access Press 7

- Cross Account Share Balance
   Cross Account Loan Balance
  - 2. Gross Account Loan Balanc
- Transfer to Cross Account
- 4. Transfer from Cross Account

#### Change PIN Press 8

#### Year-to-Date Dividend Press 9

#### For a Representative Press 0

### To return to the previous menu Press\*

#### To end this call Press #